

**During 2023-2024 the practice, in collaboration with the Patient Participation Group (PPG), responded to the following patient suggestions:**

**You Said:**

*“Raise the profile of the PPG to diversify the group”*

**We Did:**

Linked up with the Equality Action Group, inviting them to join in the PPG workshops.

The PPG were featured in the Summer Newsletter with an invitation to give feedback or, join the group. A link to the newsletter was sent to patient mobiles.

[For Patients – National Association for Patient Participation \(napp.org.uk\)](http://napp.org.uk)

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**You Said:**

*“We would raise awareness of cancer & cancer care”.*

**We did:**

The PPG arranged an education session presented by Prostaïd to raise awareness to the wider public. To learn more, see the March Newsletter on the practice website

[www.pinfoldmedicalpractice.co.uk](http://www.pinfoldmedicalpractice.co.uk)

Linked up with LOROS, they will join the practice on 13/09/2023 at 1pm to speak about how they care for families... join the discussion, bring a friend all are welcome.

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**You Said:**

*“We would like to learn about social prescribing”.*

**We did:**

Social prescriber did a workshop with the PPG to explain how they support patients with the following:

- Housing

- Finances – debt/benefits
- Education, training, employment/volunteering
- Support for carers
- Lifestyle support (e.g. fitness and weight)
- Preventative mental health and wellbeing
- Social isolation/loneliness

For more information see the January newsletter on practice website.

**Get involved, have your say...**

Please place your suggestions in the 'letter' box near the front entrance, responses will be displayed here.