We are looking forward to our next PPG meeting on **Thursday 05/09/2024 at 12pm held in the practice meeting room**.

There is a \*change to the previously agreed agenda (detailed below). On the agenda we do have Friend and Family results (10m) and the practice complaints review (30m – 40m) .Please do let me know if you have any agenda items and if  you are able to attend, or not.

At our last meeting in June we agreed the following:

1. PPG additions to the violent, aggressive behaviour policy inc., welfare follow-up for patients who may have been affected and Police reporting notices in the waiting room
2. PPG approval of the recruitment checks in place at the practice inc., Disclosure and Barring Service (DBS) checks.
3. NHS access to patient’s Summary Care Record.
4. A speaker to attend to raise awareness on support for carer’s; \*unfortunately the team are unable to attend practice. They have provided information below (the link is also available via [www.pinoldmedicalpractice.co.uk](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.pinoldmedicalpractice.co.uk%2F&data=05%7C02%7Cjane.wayment%40nhs.net%7C79c74f93abfd47943fe208dcc9b125ed%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638607009885743680%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Mg7x7RcIyuthor4%2BbMVFRosWYB1OotYeFJnOhgBVlrU%3D&reserved=0) ) .

**Together We Care Groups**

We deliver several self-advocacy and support groups across LLR, these go under the banner of Together We Care Groups (TWC) At these groups carers can gain information about their rights and entitlements as carers, learn new skills and gain information about other services in the area that will help them in their caring role. Carers can also meet other carers, share experiences and make social connections.

1. Together We Care North Leicestershire Carers - Weekly meeting in person in Loughborough
2. Together We Care for Parent Carers of Under 25s - Weekly except school holidays (mainly online)
3. Together We Care Carers of Adults - Weekly a mix of online and in person - meeting in the City

We also have a working carers group once a month which takes place online in the evenings.

**Respite Care groups**

We also have some respite groups for carers including Crafty Carers (weekly online) and a monthly Poetry Pharmacy group.

**Coping with Caring**

Our Coping with Caring project is a block of x4/6 workshops which provide carers with information and advice on topics such as carers rights and entitlements, how to access services and support, benefits, carer grants, planning for emergencies and legal matters including lasting power of attorney and wills & trusts.

The next set of Coping with Caring workshops in Charnwood are set to take place in November (6th-27th).

Included are  flyers for our services. I hope this information will be useful to the PPG.

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